



## 2019-2020 Monthly Assistance Program (MAP) Terms & Conditions

### **PROGRAM REQUIREMENTS**

- Make on-time budget payments
  - Budget amount and due date displayed on bill once enrolled
- Default from the program after falling two budget payments behind
- When relocating, notify SEMCO to have MAP enrollment processed at new address
- Budget amount may be adjusted based on usage or if relocating to a new address

### **BENEFITS**

- Each month enrolled in the program a credit may be applied to the account
- 24 month program
- Gas service is protected from shutoff
- No late fees
- If a monthly payment is missed, enrollment can continue by making up the payment in the following month

### **ELIGIBILITY REQUIREMENTS**

- SER approval from MDHHS after October 1
- Household income must be within 20% - 150% Federal Poverty Level (FPL)
  - Under 20% FPL requires grantee exception
- Residential customer
- No theft or fraud on the account
- If service is not currently active, must establish active service to enroll and remain active for at least 30 days

### **MAP CREDIT AMOUNTS**

Poverty Level	Average Budget Reduction Amount
20% - 75%	Reduced by \$39 (on average)
76% - 110%	Reduced by \$33 (on average)
111% - 150%	Reduced by \$26 (on average)